



Clinical governance

Clinical governance describes the way our practice strives to continuously improve the quality of our service and deliver a consistent standard of care for our patients.

Our clinical governance policy follows the Department of Health's framework, adapted for primary dental care and focuses on aspects concerning (i) the practice team, (ii) our patients, (iii) practice safety, and (iv) clinical issues.

Clinical governance is about managing quality and developing practice management systems to help us track our progress by:

- knowing what is supposed to be done, how it should be done and why
- knowing who it is supposed to be done by
- being able to show that it has been done in the right way every time, and
- learning from mistakes to prevent them happening again.

The lead for clinical governance issues at the practice is undertaken by the Practice Manager.

This policy is reviewed annually and more regularly if changes occur within the practice.



SUTBURY
DENTAL PRACTICE